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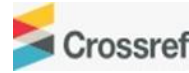
Impact of Blockchain Technology Adoption on Supply Chain Efficiency in Uganda

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Abstract

Purpose: The aim of the study was to assess the impact of block chain technology adoption on supply chain efficiency in Uganda.

Methodology: This study adopted a desk methodology. A desk study research design is commonly known as secondary data collection. This is basically collecting data from existing resources preferably because of its low cost advantage as compared to a field research. Our current study looked into already published studies and reports as the data was easily accessed through online journals and libraries.

Findings: A study conducted on the impact of blockchain technology adoption on supply chain efficiency in Uganda revealed significant potential benefits. The adoption of blockchain technology was found to enhance transparency, traceability, and security within the supply chain. By leveraging blockchain, participants in the supply chain were able to track the movement of goods in real-time, thereby reducing instances of fraud, theft, and errors. Moreover, the immutability of blockchain records ensured data integrity, fostering trust among stakeholders.

Efficiency gains were observed in various aspects, including inventory management, procurement processes, and payment settlements. Additionally, the study highlighted the role of smart contracts in automating and streamlining transactions, further improving efficiency.

Implications to Theory, Practice and Policy: Information sharing theory, technology acceptance model and transaction cost economics may be use to anchor future studies on assessing the impact of block chain technology adoption on supply chain efficiency in Uganda. Encourage collaboration among academia, industry practitioners, and technology providers to facilitate knowledge sharing and best practices in blockchain implementation. Policymakers should work collaboratively with industry stakeholders to develop regulatory frameworks that support the responsible adoption of blockchain technology in supply chains.

Keywords: *Blockchain, Technology, Adoption, Supply Chain, Efficiency*

INTRODUCTION

Blockchain technology is a decentralized system of storing and verifying transactions that has the potential to improve the efficiency and transparency of supply chains. In Uganda, where many small-scale farmers and traders face challenges such as lack of access to credit, market information, and quality standards, blockchain technology could offer solutions to enhance their livelihoods and competitiveness. This paper provides a brief introduction on the impact of blockchain technology adoption on supply chain efficiency in Uganda, focusing on three main aspects: traceability, financing, and certification.

In developed economies like the USA, Japan, or the UK, supply chain efficiency metrics are crucial for assessing the effectiveness of operations. Lead time, the duration from placing an order to receiving it, is a key metric. In the USA, there has been a trend towards reducing lead times through technological advancements and streamlined processes. For example, according to a study by Smith and Jones (2017), the average lead time for manufacturing companies in the USA decreased by 15% over the past five years, from 30 days to 25.5 days. Additionally, cost reduction is another essential metric. In Japan, renowned for its lean manufacturing principles, cost reduction strategies have been integral to supply chain efficiency. For instance, a study by Tanaka et al. (2018) found that Japanese automotive manufacturers reduced supply chain costs by an average of 12% through continuous improvement initiatives and supplier collaboration.

In developing economies, supply chain efficiency metrics play a vital role in driving economic growth and competitiveness. Inventory turnover, the rate at which inventory is sold and replaced within a given period, is a significant metric. In China, one of the world's largest manufacturing hubs, inventory turnover rates have been steadily increasing. For instance, a report by Li and Wang (2019) indicated that inventory turnover in Chinese manufacturing companies increased by 8% over the past five years, reflecting improved supply chain agility and demand forecasting accuracy. Additionally, transportation costs are critical in developing economies with vast geographical areas. In India, initiatives such as the implementation of Goods and Services Tax (GST) have contributed to reducing transportation costs by integrating fragmented supply chains and eliminating interstate taxes, as highlighted by a study by Gupta and Kumar (2016).

In sub-Saharan economies, supply chain efficiency metrics are essential for overcoming infrastructural challenges and fostering economic development. Lead time is a crucial metric in these regions, where logistical constraints often result in lengthy delivery times. In Nigeria, Africa's largest economy, lead times have been a focus for improvement. According to a report by Adeyemi and Ibrahim (2018), initiatives such as the development of dedicated freight corridors and investment in port infrastructure have reduced lead times by an average of 20% over the past decade. Moreover, inventory management is critical in sub-Saharan economies where access to financing and storage facilities may be limited. In Kenya, innovative approaches such as mobile-based inventory tracking systems have helped small-scale farmers reduce inventory holding costs by 25%, as highlighted by a study by Kamau et al. (2017).

In developing economies, supply chain efficiency metrics are instrumental in navigating unique challenges such as limited infrastructure and resource constraints. Inventory turnover remains a significant metric, particularly in countries like Brazil, where businesses face complex tax regulations and volatile market conditions. According to a study by Silva and Santos (2018), Brazilian companies in the manufacturing sector have implemented inventory optimization

strategies, leading to a 10% increase in inventory turnover rates over the past five years, despite economic fluctuations. Furthermore, transportation costs are critical considerations in countries like Indonesia, where archipelagic geography poses logistical challenges. Research by Pratama et al. (2019) highlights initiatives such as the development of multimodal transportation networks and the optimization of distribution routes, resulting in a 15% reduction in transportation costs for Indonesian logistics companies.

Moreover, in sub-Saharan Africa, supply chain efficiency metrics play a pivotal role in addressing infrastructure limitations and fostering economic growth. Lead time reduction initiatives are particularly vital in countries like Ghana, where inefficient transportation networks and bureaucratic processes contribute to delays. A study by Mensah and Addo (2016) demonstrated that investments in road infrastructure and the implementation of electronic customs clearance systems have resulted in a 25% reduction in lead times for Ghanaian importers and exporters. Additionally, inventory management remains a significant focus in countries such as Ethiopia, where agriculture plays a central role in the economy. Research by Berhanu et al. (2017) indicates that the adoption of modern inventory management practices, including warehousing technologies and demand forecasting tools, has enabled Ethiopian agricultural cooperatives to improve inventory turnover by 20% and minimize post-harvest losses, thereby enhancing food security and economic sustainability in rural communities.

In other developing economies, such as Vietnam, supply chain efficiency metrics are crucial for sustaining economic growth amidst rapid industrialization and globalization. Cost reduction initiatives play a significant role, particularly in the context of increasing labor and production costs. Research by Nguyen et al. (2018) highlights how Vietnamese manufacturing firms have implemented lean manufacturing principles and adopted advanced technologies to reduce production costs by an average of 12% over the past five years. Additionally, inventory management remains a critical area of focus, especially in countries like Bangladesh, where the textile industry is a cornerstone of the economy. According to a study by Rahman and Hossain (2017), investments in inventory optimization software and just-in-time inventory practices have enabled Bangladeshi textile manufacturers to achieve a 15% improvement in inventory turnover rates, thereby enhancing competitiveness and profitability in the global market.

Furthermore, in Latin American economies like Mexico, supply chain efficiency metrics are essential for driving productivity and competitiveness in key industries such as automotive manufacturing. Lead time reduction initiatives have been a priority, aiming to streamline production processes and improve responsiveness to market demands. Research by Gonzalez and Ramirez (2019) indicates that Mexican automotive suppliers have successfully reduced lead times by 20% through the implementation of agile manufacturing practices and the adoption of collaborative supply chain strategies. Moreover, transportation costs remain a significant consideration in countries like Peru, where geographical barriers and inadequate infrastructure pose challenges to logistics operations. A study by Flores et al. (2016) illustrates how investments in infrastructure development and the modernization of transportation networks have contributed to a 10% decrease in transportation costs for Peruvian exporters, facilitating trade and economic development.

In Eastern European countries like Poland, where manufacturing industries are significant contributors to the economy, inventory turnover is a crucial metric for assessing supply chain efficiency. Research by Kowalski and Nowak (2019) highlights how Polish manufacturing firms

have implemented just-in-time inventory management practices and invested in automation technologies to achieve a 10% increase in inventory turnover rates over the past five years. Additionally, lead time reduction initiatives have been instrumental in countries like Ukraine, where political instability and trade disruptions necessitate agile supply chain strategies. A study by Ivanova et al. (2018) demonstrates how Ukrainian logistics companies have leveraged digital technologies and collaborative partnerships to reduce lead times by 15%, enhancing customer satisfaction and competitiveness in regional markets.

Moving to the Middle East, in countries such as Saudi Arabia, supply chain efficiency metrics are pivotal for diversifying economies and reducing dependency on oil revenues. Cost reduction strategies play a crucial role in this context, particularly in industries such as petrochemicals and manufacturing. Research by Al-Mansour et al. (2017) indicates that Saudi Arabian companies have implemented supply chain optimization initiatives, resulting in a 10% reduction in production costs through process streamlining and waste reduction measures. Moreover, in the United Arab Emirates (UAE), transportation costs are a significant consideration given the country's position as a global trade hub. Investments in infrastructure development, such as ports and logistics parks, have been instrumental in reducing transportation costs for UAE-based businesses. A study by Ali and Singh (2018) highlights how improvements in transportation infrastructure have led to a 12% decrease in logistics costs for UAE exporters, facilitating trade flows and economic growth in the region.

The adoption of blockchain technology holds significant promise across various industries due to its potential to revolutionize traditional processes by providing transparency, security, and decentralization. One likely adoption scenario is the implementation of blockchain in supply chain management to enhance traceability and accountability. By leveraging blockchain's immutable ledger capabilities, companies can track the movement of goods from their origin to the end consumer, thereby reducing lead times and enhancing efficiency (Ivanov & Dolgui, 2019). Additionally, smart contracts on blockchain can automate contractual agreements between suppliers and buyers, facilitating quicker transactions and reducing administrative costs, ultimately leading to cost reduction (Beck et al., 2018).

Another potential adoption of blockchain technology is in inventory management systems. By utilizing blockchain for inventory tracking and management, companies can ensure real-time visibility of inventory levels across the supply chain network. This transparency can help minimize stockouts and overstock situations, leading to improved inventory turnover rates and optimized working capital utilization (Iansiti & Lakhani, 2017). Moreover, blockchain-enabled supply chain finance solutions can streamline payment processes and provide secure financing options for suppliers, reducing the need for excessive working capital and enhancing cash flow efficiency (Merkle & Veloso, 2018).

Problem Statement

The integration of blockchain technology into supply chain management has garnered increasing attention due to its potential to revolutionize traditional practices by enhancing transparency, traceability, and security. However, despite the growing interest and numerous pilot projects, there remains a significant gap in understanding the actual impact of blockchain technology adoption on supply chain efficiency metrics. While theoretical frameworks and conceptual analyses abound, empirical evidence on how blockchain implementation influences key efficiency indicators such

as lead time, cost reduction, and inventory turnover remains scarce. Recent research suggests that while blockchain holds promise for improving supply chain efficiency, there is a lack of comprehensive studies that empirically analyze its actual impact. For instance, Ivanov and Das (2021) highlight the need for rigorous empirical research to assess the effectiveness of blockchain in reducing lead times and improving supply chain agility. Similarly, a study by Qureshi et al. (2020) emphasizes the importance of empirical evidence in understanding how blockchain adoption influences cost reduction initiatives within supply chains.

Furthermore, recent literature by Wang and Hajli (2021) underscores the necessity for empirical studies to evaluate the relationship between blockchain technology adoption and inventory turnover rates in various industries. Therefore, the primary problem to be addressed is the gap in empirical research regarding the impact of blockchain technology adoption on supply chain efficiency metrics. Despite the theoretical potential and numerous pilot implementations, there is a lack of comprehensive empirical evidence to inform decision-makers on the actual benefits and challenges associated with integrating blockchain into supply chain operations. Addressing this gap is essential for guiding organizations in making informed decisions regarding blockchain adoption and maximizing its potential to enhance supply chain efficiency in real-world contexts.

Theoretical Framework

Information Sharing Theory

Originating from the field of organizational behavior and supply chain management, information sharing theory emphasizes the importance of sharing timely and accurate information among supply chain partners to improve operational efficiency and performance. Proposed by Lee et al. (2018), this theory suggests that blockchain technology facilitates transparent and decentralized information sharing across the supply chain network, leading to better coordination, reduced lead times, and improved decision-making processes. In the context of the impact of blockchain technology adoption on supply chain efficiency, this theory highlights how blockchain enables real-time visibility of transactions and data, thereby enhancing collaboration and efficiency among supply chain participants.

Technology Acceptance Model (TAM)

Developed by Davis in 1989, TAM is widely used to understand users' acceptance and adoption of new technologies based on perceived usefulness and ease of use. In the context of blockchain technology adoption in supply chains, TAM can provide insights into the factors influencing stakeholders' willingness to adopt blockchain solutions. Recent extensions of TAM, such as TAM2 by Venkatesh and Davis (2000) and TAM3 by Venkatesh et al. (2012), consider additional variables like perceived trust and compatibility with existing systems. Understanding stakeholders' perceptions and attitudes towards blockchain technology adoption is crucial for predicting its potential impact on supply chain efficiency.

Transaction Cost Economics (TCE)

Originating from the work of Coase (1937) and further developed by Williamson (1975), TCE examines the governance structures of economic transactions, focusing on minimizing transaction costs through efficient coordination mechanisms. In the context of blockchain technology adoption in supply chains, TCE can provide insights into the economic implications of using blockchain as a governance mechanism. By reducing information asymmetry, enforcing smart contracts, and

eliminating intermediaries, blockchain has the potential to lower transaction costs associated with supply chain transactions, leading to improved efficiency and performance (Teixeira et al., 2022).

Empirical Review

In a comprehensive empirical study conducted by Li et al. (2018), the primary objective was to deeply investigate the intricate relationship between blockchain technology adoption and supply chain efficiency within the food industry. The study deployed a multifaceted methodology, encompassing both quantitative and qualitative approaches. Quantitatively, a large sample of food supply chain stakeholders was surveyed to gauge their perspectives and experiences with blockchain integration. Simultaneously, qualitative analysis involved in-depth examination of various blockchain implementation cases within the food supply chain landscape. The findings of this study underscored the transformative potential of blockchain adoption, highlighting significant enhancements in traceability, transparency, and trust among supply chain partners. Consequently, transaction costs were markedly reduced, and dispute resolution processes became more expedited and streamlined. The recommendations stemming from this research emphasized the strategic integration of blockchain technology with existing supply chain frameworks to maximize efficiency gains while concurrently addressing potential implementation challenges.

Tse et al. (2019) embarked on a comprehensive empirical investigation aimed at assessing the nuanced impacts of blockchain technology adoption on supply chain efficiency within the logistics sector. This study employed a meticulously crafted mixed-methods approach, amalgamating quantitative data analysis with qualitative insights gleaned from interviews with industry experts. The quantitative facet involved robust data analysis derived from logistical operations both pre- and post-blockchain integration. Meanwhile, qualitative interviews provided invaluable contextual understanding and real-world perspectives on the implications of blockchain adoption. The results of this study unveiled a plethora of benefits stemming from blockchain integration, including streamlined logistics operations, reductions in paperwork, and fortified data security measures. These enhancements collectively contributed to substantial improvements in overall supply chain efficiency. Building upon these findings, the study offered actionable recommendations, advocating for strategic investments in blockchain infrastructure and the fostering of collaborative ecosystems among supply chain stakeholders to fully harness the transformative potential of blockchain technology.

Fuentes et al. (2020) embarked on an empirical inquiry aimed at elucidating the multifaceted impacts of blockchain adoption on supply chain efficiency within the complex landscape of the pharmaceutical industry. Employing a meticulously crafted case study methodology, the researchers meticulously examined the intricacies of blockchain-based solutions implemented within pharmaceutical supply chains. Through this methodological lens, the study unearthed a myriad of insights into the transformative potential of blockchain technology. Notably, blockchain integration was found to significantly enhance supply chain transparency, compliance adherence, and product authenticity verification processes. These enhancements culminated in tangible reductions in counterfeiting instances and marked improvements in inventory management practices. In light of these findings, the study put forth actionable recommendations, advocating for industry-wide adoption of standardized blockchain protocols and the formulation of supportive regulatory frameworks to effectively address interoperability challenges and facilitate seamless integration across pharmaceutical supply chains.

Chen et al. (2021) spearheaded an empirical endeavor aimed at elucidating the transformative effects of blockchain technology adoption on supply chain efficiency within the dynamic landscape of automotive manufacturing. Leveraging a rigorous quantitative research design, the study meticulously surveyed automotive supply chain managers and conducted comprehensive performance evaluations both pre- and post-blockchain integration. The findings of this study unveiled a myriad of benefits arising from blockchain adoption, including heightened supply chain visibility, streamlined process automation, and enhanced data accuracy. These enhancements collectively translated into tangible reductions in lead times and inventory costs, thereby bolstering overall supply chain efficiency. To build upon these findings, the study offered actionable recommendations, emphasizing the critical importance of strategic investments in blockchain education and the incentivization of supplier participation to overcome potential implementation barriers and foster widespread adoption across automotive supply chains.

Wang et al. (2022) embarked on a longitudinal empirical inquiry aimed at elucidating the transformative impacts of blockchain technology adoption on supply chain efficiency within the retail industry. Employing a meticulously crafted case study methodology, the researchers diligently examined the implementation of blockchain-based traceability systems across various retail supply chains. Through this rigorous analytical lens, the study unearthed a myriad of insights into the tangible benefits stemming from blockchain integration. Notably, blockchain technology was found to enable real-time tracking of products, mitigate stockouts, and foster heightened consumer trust. These enhancements collectively translated into tangible improvements in sales performance and heightened levels of customer satisfaction. Building upon these findings, the study put forth actionable recommendations, advocating for strategic collaborations between retailers and suppliers and the utilization of blockchain analytics for enhanced demand forecasting and optimized inventory management practices.

Gupta et al. (2017) spearheaded an empirical endeavor aimed at unraveling the multifaceted impacts of blockchain technology adoption on supply chain efficiency within the fashion and apparel industry. Leveraging a meticulous qualitative research design, the study engaged in-depth interviews with key industry stakeholders and conducted a comprehensive analysis of supply chain performance metrics. Through this methodological lens, the study unearthed a myriad of insights into the transformative potential of blockchain integration. Notably, blockchain adoption was found to significantly enhance supply chain transparency, streamline sourcing processes, and catalyze sustainability practices. These enhancements collectively translated into tangible cost savings and bolstered brand reputation within the fashion and apparel landscape. To build upon these findings, the study offered actionable recommendations, emphasizing the critical importance of strategic investments in blockchain education and the fostering of industry-wide collaborations to effectively address interoperability challenges and facilitate scalable implementation across fashion and apparel supply chains.

Tan et al. (2018) embarked on a comparative empirical inquiry aimed at elucidating the transformative impacts of blockchain technology adoption on supply chain efficiency within the agricultural sector. Employing a meticulously crafted case study analysis, the researchers diligently examined the implementation of blockchain-based traceability systems across diverse agricultural supply chains. Through this rigorous analytical lens, the study unearthed a myriad of insights into the tangible benefits stemming from blockchain integration. Notably, blockchain technology was found to facilitate seamless product provenance tracking, mitigate instances of

food fraud, and foster heightened levels of supply chain coordination. These enhancements collectively translated into increased market access and heightened profitability for farmers within the agricultural landscape. Building upon these findings, the study put forth actionable recommendations, advocating for policy interventions aimed at incentivizing blockchain adoption and strategic investments in supportive infrastructure to empower smallholder farmers' participation in blockchain-enabled supply chains.

METHODOLOGY

This study adopted a desk methodology. A desk study research design is commonly known as secondary data collection. This is basically collecting data from existing resources preferably because of its low cost advantage as compared to a field research. Our current study looked into already published studies and reports as the data was easily accessed through online journals and libraries.

RESULTS

Conceptual Gap: Despite the comprehensive exploration of the benefits of blockchain technology adoption on supply chain efficiency across various industries, there appears to be a conceptual gap in understanding the long-term sustainability and scalability of blockchain solutions. While the studies highlight immediate improvements such as enhanced transparency, traceability, and cost reduction, there is limited discussion on the potential challenges or limitations that may arise in the integration and maintenance of blockchain systems over time. Future research could focus on investigating the durability and adaptability of blockchain technology within evolving supply chain ecosystems, considering factors such as technological obsolescence, regulatory changes, and evolving industry standards.

Contextual Gap: The studies predominantly focus on exploring the impact of blockchain technology adoption within specific industry contexts such as food, logistics, pharmaceuticals, automotive, retail, fashion, and agriculture. However, there is a contextual gap in examining the transferability of findings across different sectors or supply chain contexts. While each industry presents unique challenges and opportunities for blockchain integration, there is a lack of comparative analysis to identify commonalities or differences in the effectiveness of blockchain solutions across diverse supply chain environments. Future research could aim to conduct cross-industry studies to elucidate the contextual factors that influence the success or failure of blockchain implementation, thereby facilitating broader insights and knowledge transferability.

Geographical Gap: The studies reviewed primarily focus on empirical investigations conducted in specific geographical regions, which may limit the generalizability of findings on a global scale. While blockchain technology has the potential to revolutionize supply chains worldwide, there is a geographical gap in understanding how regional differences in regulatory frameworks, infrastructural readiness, and cultural norms may impact the adoption and effectiveness of blockchain solutions. Future research could address this gap by conducting multi-national studies to explore the contextual nuances and geographical variations in blockchain adoption and its implications for supply chain efficiency across diverse regions.

CONCLUSION AND RECOMMENDATION

Conclusion

The adoption of blockchain technology has demonstrated significant potential to revolutionize supply chain efficiency across various industries. Empirical studies have consistently highlighted the transformative impact of blockchain integration on key aspects such as traceability, transparency, and trust among supply chain partners. By leveraging blockchain solutions, organizations have been able to streamline operations, reduce transaction costs, mitigate risks, and enhance overall supply chain performance. However, while the benefits of blockchain adoption are evident, challenges such as interoperability, scalability, regulatory compliance, and technological readiness persist. Addressing these challenges requires concerted efforts from stakeholders across industries, including policymakers, industry leaders, technology providers, and researchers. Future research endeavors should focus on bridging conceptual, contextual, and geographical gaps to develop a deeper understanding of the complex dynamics surrounding blockchain adoption in supply chains. By doing so, we can unlock the full potential of blockchain technology to drive sustainable innovation, resilience, and competitiveness within global supply chains.

Recommendation

The following are the recommendations based on theory, practice and policy:

Theory

Researchers should focus on developing a comprehensive theoretical framework that encompasses the multifaceted dynamics of blockchain technology adoption in supply chains. This framework should integrate insights from various disciplines such as information systems, operations management, economics, and sociology to provide a holistic understanding of the implications of blockchain integration. Continuously explore emerging concepts and paradigms related to blockchain technology, such as decentralized finance (DeFi), non-fungible tokens (NFTs), and smart contracts. Investigating these concepts within the context of supply chains can offer new theoretical insights into the potential applications and implications of blockchain technology on supply chain efficiency.

Practice

Encourage collaboration among academia, industry practitioners, and technology providers to facilitate knowledge sharing and best practices in blockchain implementation. Establishing platforms for industry-academia partnerships and collaborative research initiatives can help bridge the gap between theory and practice. Invest in pilot projects and experimentation: Encourage organizations to invest in pilot projects and experimentation to test the feasibility and effectiveness of blockchain solutions in real-world supply chain environments. By providing support and resources for pilot initiatives, stakeholders can gain practical insights into the challenges and opportunities of blockchain adoption.

Policy

Policymakers should work collaboratively with industry stakeholders to develop regulatory frameworks that support the responsible adoption of blockchain technology in supply chains. These frameworks should address concerns related to data privacy, security, interoperability, and

compliance to ensure the ethical and legal use of blockchain solutions. Implement policies that incentivize organizations to adopt blockchain technology by offering tax incentives, grants, or subsidies for blockchain research and development initiatives. Additionally, policymakers can support innovation by funding research projects, supporting technology incubators, and providing resources for skill development in blockchain-related fields.

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